

***Delaware Network  
Of  
Independent Living Centers***

***People Empowering People***

***SUPPORT SERVICES  
RESOURCE GUIDE***

***Updated 2017***

***Delaware Network of Independent Living Centers***

**\*\*\*Disclaimer\*\*\***

This Guide was prepared to provide information about resources that may be available to assist consumers in acquiring support services that will enable them to maintain their independence within the community. The inclusion of an agency or organization in this Resource Guide does not imply an endorsement of the agency or organization or the service they provide, nor does the exclusion of an agency or organization imply disapproval. The list of service providers is not a comprehensive list, and the claims made about the characteristics of the services are not those of Delaware Centers for Independent Living.

## Abuse

If you or someone you know is a victim of abuse, please call one of the agencies below to find help and report abuse.

### ▶ **Adult Protective Services**

#### ◆ **DHSS Division of Services for Aging and Adults with Physical Disabilities**

- ▶ E-MAIL: [dsaapdinfo@state.de.us](mailto:dsaapdinfo@state.de.us)
  - New Castle County (302) 391-3500
  - Kent/Sussex County (302) 424-7310
  - Statewide Toll-Free (800) 223-9074

Receives and investigates reports of abuse, neglect or exploitation of seniors and physically and mentally impaired adults, age 18 and over.

Referrals can be made anonymously, and confidentiality is strictly observed.

### ▶ **Protecting Delaware's Seniors**

#### ◆ **Delaware Attorney General**

- ▶ <https://attorneygeneral.delaware.gov/>
  - New Castle County (302) 577-8400 (Civil Division)
  - Kent County (302) 739-7641 (Civil Division)
  - Sussex County (302) 856-5353

Or

#### ◆ **Delaware Division of Aging and Adults with Physical Disabilities:**

- New Castle County (302) 255-9390 (TDD) 302-391-3505
- Newark 302-391-3501
- Milford (302) 422-1386
- Statewide Number: 1-800-223-9074
- (TDD) 302-391-3505 or 302-424-7141
- **Email: [DelawareADRC@state.de.us](mailto:DelawareADRC@state.de.us)**

Receives and investigates reports of abuse, neglect or exploitation of seniors.

## **Domestic Violence**

The SAFE Program's 24 Hour Hotline Numbers:

(302) 422-8058 or (302) 678-3886

Abriendo Puertas Bilingual Hotline:

(302) 422-5015

National Domestic Violence Hotline **1-800-799-7233 1-800-787-3224 (TTY)**

Additional information and resources available at:

<http://dcadv.org/local-programs>

### ▶ **Child Crisis Help**

#### ◆ **24 hour Child Abuse and Neglect Hotline**

Report child abuse or neglect by calling 1-800-292-9582

#### ◆ **24-hour Behavioral Health Crisis Services**

For emergency help with a child's emotional problem call 1-800-969-HELP (4357)

public and contain an extensive collection of AT devices. The Delaware Assistive Technology Initiative (DATI) is a program of the Center for Disabilities Studies at the University of Delaware. DATI connects Delawareans who have disabilities with the tools they need to learn, work, play and participate in community life safely and independently.

- Equipment demonstration center.
- No cost, short-term equipment loans that let you try before you buy.
- Equipment exchange programs (AT "want ads").
- AT workshops and other training sessions.
- Advocacy for improved AT access policies and funding.
- Technical assistance regarding device selection, device operation, and access to funding.
- Financial loans for AT and telework equipment.

### ► Delaware Division of Libraries

(302) 739-4748

► [udlibsearch.lib.udel.edu](http://udlibsearch.lib.udel.edu) & <http://libraries.delaware.gov/>

Delaware Division of Libraries provides information and resources that can be made available at public libraries. The focus services five critical areas such as Basic Needs, Children and Families, Employment, Health, and Miscellaneous.

- There are books, CDs or other materials related to your organization's mission that could help consumers.
- They can create a bibliography of material that is recommended materials including print and electronic books, magazines, and newspapers that will be linked in the Delaware Library Catalog.

### ► Division of Aging and Adults with Physical Disabilities

(800) 223-9074

► [dhss.delaware.gov/dsaapd/](http://dhss.delaware.gov/dsaapd/)

Delaware Health and Social Services Division provide a broad range of direct services from adult daycare to providing assistive devices for someone that has a disability.

- Assistive devices are pieces of equipment that allow people with disabilities to function more independently.
- Assistive devices include such items as kitchen utensils with large grips, seats for the shower or bath, wheelchairs and specialized computers.
- The division has funding available for person with disabilities to buy or rent new or used assistive devices

### ► Division of the Visually Impaired (DVI)

NCC - (302) 255-9800 Kent County (302) 424-7240

► [www.dhss.delaware.gov/dvi/](http://www.dhss.delaware.gov/dvi/)

DVI works in partnership with employers, educational institutions, and another shareholder to empower Delawareans who are blind and visually impaired to be self-sufficient.

- The low vision services provide specialized aids and training to help maximize a person's remaining sight.
- Provides optical aids which include magnifiers more powerful than those found in a drug store.
- Provides handheld telescope and binoculars, special lighting and light filters and eyeglasses for reading.

### ► Division of Vocational Rehabilitation (DVR)

(302) 761-8275 (Middletown Office)

► [www.dhss.delaware.gov/dhss/dvi/vocrehab.html](http://www.dhss.delaware.gov/dhss/dvi/vocrehab.html)

### ► **Lions Club**

(302) 738-4724

► [www.lionsclubs.org](http://www.lionsclubs.org)

The Lions Clubs plan and participate in a wide variety of service projects that meet the international goals of Lions Clubs International as well as the needs of their local communities.

- The local Lions Club in or near your community may sponsor a program that provides assistance for the purchase of eyeglasses, hearing aids, and health-related services.
- Money raised for a club's charity account goes towards projects that benefit the local community of an individual club.

### ► **Used Home Medical Equipment**

(920) 471-7900

► [UsedHME.com](http://UsedHME.com)

Used Home Medical Equipment is a website that provides free listing service for buying, selling, and donating new and used home medical equipment for individuals with disabilities.

- Some of the equipment listed includes Mobility Scooters, Powerchair Lifts, Portable lifts, Living Aids, and much more.
- The website is zip code-driven local for everyone.
- There is no charge to list your equipment.

#### **True Mobility**

**1-888-398-2267**

### **Scooters-4-Rent**

**Laurel, DE**

**302-280-6203 :**

**Selbyville, DE**

**302-436-5900**

## **Employment and Job Training**

Employment and job training programs offer assistance and support to individuals with disabilities who are seeking employment. They provide support to help individuals obtain a job, receive training and maintain employment.

### ► **The ARC of Delaware**

302) 996-9400 (State Headquarters) (302) 736-6140 (Dover Office)

► [www.thearcofdelaware.org](http://www.thearcofdelaware.org)

The ARC provides employment training and support services. The Arc of Delaware promotes and protects the human rights of people with intellectual and developmental disabilities, and actively supports full inclusion and participation in the community through advocacy and services to individuals and their families (The ARC of Delaware, 2017, p.1).

- Provides on-the-job support based needs
- The ARC has developed long and successful partnerships with many businesses
- The ARC develops career opportunities in competitive employment and on the job training.

### ► **C.E.R.T.S., Inc** **Headquarters**

Community Integrated Services provides supported employment services for people with disabilities who desire a job in the community.

- Each person is assessed to determine what their likes and dislikes are to determine their skills.
- The Job Coach helps each person find a job and then provides special training at the job site to make sure that people learn how to do the job correctly.
- The Job Coach will visit the job site regularly, talking with the person, their supervisor, or any other people who provide or support to the person.
- Provide Benefit Counseling for people who receive public benefits SSI, SSDI, Medicare, Medicare, and ECT. They need help understanding what happened to their benefits when they start working.

### ► **Division of Vocational Rehab (DVR)-By referral only**

Wilmington Office (302) 761-8275 Newark Office (302) 368-6980 Middletown Office (302) 696-3180  
Dover Office (302) 739-5478 Milford Office (302) 430-7721 Georgetown Office (302) 856-5730

► <http://dvr.delawareworks.com>

DVR operates programs designed to assess, plan, develop and provide Vocational Rehabilitation services to eligible individuals with disabilities, consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interest, and informed choice. DVR offers:

- Consumers have an opportunity to work with a trained Vocational Rehabilitation Counselor.
- Encouraged to develop individualized services to obtain their desired job
- Employment Planning
- Counseling & Guidance
- Job Placement

### ► **Elwyn-By referral only**

(302) 658-8860

► [www.elwyn.org](http://www.elwyn.org)

Elwyn provides vocational and pre-vocational services for people with diverse challenges. Their facility based work center allows individuals to earn a paycheck while receiving training geared towards preparing for community employment. Elwyn provides:

- Placement and Employment Support services which provide disabled and disadvantaged adults and young adults with the support they need to obtain and maintain employment.
- Services including vocational evaluation, skill training competitive job placements, and post-placement supports.
- Elwyn staff helps workers master duties and tasks and become comfortable with the workplace.

### ► **Employment and Training Center (Pencader Plaza)**

(302) 368-6622

The Employment and Training Center provides assistance with job searches, resumes, as well as job training programs. The Employment and Training Center offers:

- Assistance with resumes
- Assistance with using the equipment that is provided through the Employment and Training Center, Computers, fax machines.
- An array of job training programs

## **First State Community Action**

### ► **Goodwill Industries**

(302) 761-4640 or (866) 317-2299

## Financial Assistance

The following agencies offer financial assistance and support to individuals with disabilities who are financially in need. They provide support to help individuals pay for such things as electric, heat, rent, security deposit, mortgage payments.

### ▶ **Catholic Charities**

(302) 655-9624 (Main Number) or (302) 654-9295 (Energy Assistance)

▶ <https://www.ccwilm.org/>

Catholic Charities operate 16 programs that support those in need. Programs include mental health, addiction and substance abuse counseling; also they also provide assistance with basic needs utility assistance, rent/mortgage assistance, as well many more programs available.

- Homeowners and renters with earnings below 200% of federal poverty guidelines can apply.
- Provides with financial supplement help with home cooling during the summer months.
- All heating including electricity, gas oil and kerosene, wood, propane, natural gas, and coal are eligible for assistance.
- The heating application is processed from October 1st to March 31st.
- Funds from the federal government do not usually arrive until late December.

### ▶ **Catholic Charities [Emergency Financial Assistance]**

2601 W 4th St, Wilmington, DE 19805

302-655-9624

▶ <http://www.cdow.org/> <https://www.ccwilm.org/>

Catholic Charities provides, as a primary focus, caring services to families and person in need.

- Emergency Financial Assistance with Security Deposits, Mortgage Payment, and small funds.
- Also, provides assistance with Emergency home heating fuel Assistance.

### ▶ **First State Community Action**

(302) 856-7761

▶ [www.firststatecaa.org/](http://www.firststatecaa.org/)

First State Community Action provides emergency shelter; and emergency weatherization, and repairs.

### ▶ **Goodwill Industries [Emergency Financial Assistance]**

(302) 761-4640

▶ [www.goodwillde.org](http://www.goodwillde.org/)

Revenue generated through Goodwill stores and auctions supports Goodwill's mission of improving the lives of people with barriers to employment.

- Goodwill is part of the Delaware Money Management Program
- Provides assistance to older adults who are no longer able to manage their financial affairs on their own.

Provides assistance to older adults with Physical Disabilities that are on a limited income.

### ▶ **Lutheran Community Services**

(302) 654-8886

LCS Provides Emergency Financial Assistance with security deposits, mortgage payments, and small funds.

### ▶ **NeedyMeds**

1-800-503-6897

**Website:** <http://www.freshrescue.com>

4843 Summit Bridge Road  
Middletown, DE - 19709  
(302) 777-7791

Food Assistance Hours:  
Wednesday 12:00pm – 3:00 pm

► **Christ Servants Mission**

Email [agapestorehouse2@gmail.com](mailto:agapestorehouse2@gmail.com)  
77 McCullough Drive Unit #11  
New Castle, De 19720  
(302) 502-5258  
HOURS: Monday - 10 am-12 pm  
Wednesday & Saturday - 9 am-12 pm

► **First State Community Action**

(302-498-0454 (New Castle Office) 302-674-1355 (Kent County) (302) 856-7761 (Georgetown Office)

19 Lambson Lane  
New Castle, DE 19720

655 S. Bay Rd. Suite 4J  
Dover, DE 19901

308 N. Railroad Avenue  
Georgetown, DE 19947

- [www.firststatecaa.org](http://www.firststatecaa.org)

First State Community Action works with individuals and communities to overcome the challenges of unemployment, homelessness, substandard living conditions, and hunger.

- The agency works with individuals and communities to overcome the challenges of unemployment, homelessness, substandard living condition, and hunger.
- We have helped 190 families become homeowners.
- They showed 157 families how to qualify for the earned income tax credit.

► **Food Bank of Delaware**

(302) 292-1305 (Newark Branch) (302) 424-3301 (Milford Branch)

► [www.fbd.org](http://www.fbd.org)

Food Bank of Delaware works with over 346 hunger-relief programs throughout the state and parts of Pennsylvania and Maryland. Their network includes food pantries, soup kitchens, emergency shelters, after-school programs, senior centers, and other feeding programs.

- The Food Bank of Delaware provides low and no-cost food to qualified feeding programs throughout the greater Delaware region.
- Statewide feeding programs to assist low-income families, individuals and children.
- They are the only facility with the equipment, warehouse, and staff to collect donations from all sectors of the food industry and safety and efficiently to those who need it most

► **Lutheran Community Services**

Wilmington, DE 19801

219 West Green Street  
Middletown, DE 19709

<http://neighborhoodhse.org/>

- Family Service Program
- The program is designed to assist families and individuals to meet their immediate basic needs of food, heat, and electricity in crisis situations while helping them become more stable going forward. This program is available at both our Wilmington and Middletown locations.

### ► **Our Daily Bread**

(302) 285-9540

214 North Broad Street  
Middletown, DE 19709

Offers free meals to the community

Lunch - Monday, Wednesday and Friday 12:00-1:00 pm

Dinner – Tuesday and Thursday 5:30-6:30pm

### ► **St. Anne's Episcopal Church**

(302) 378-2401

15 E Green Street

Middletown, DE 19709

► <http://www.st-annes-church.com/>

The monthly food pantry is open on the second Tuesday of each month at 5:30 pm.

<https://www.foodpantries.org/st/delaware>

## Home Repair Services

The following agencies offer assistance with home repairs to individuals with disabilities and seniors who are financially needy.

### ► **Catholic Charities**

(302) 655-9624

► [www.cdow.org/charities.html](http://www.cdow.org/charities.html)

Catholic Charities' healthy home repair program helps low-income and struggling homeowners fix building code citations, eliminate lead hazards, and alleviate other unsafe living conditions.

- The healthy home repair program becomes vital to help control heating and cooling cost, maintain safe living spaces and avoid costly building fines.
- This program assists many senior adults that are on fixed incomes.

### ► **Home Oriented Maintenance for the Elderly? Lutheran Community Services**

(302) 654-8886

Provide assistance with minor home repairs for senior citizens in their service area areas.

### ► **Neighborhood House**



▶ [www.destatehousing.com](http://www.destatehousing.com)

DHA provides numerous housing options depending on the individual's needs.

- Provides foreclosure assistance
- Homeownership Grants
- First time home buyers
- Apply for housing

### **Dover Housing Authority** (302) 678-1965

The Dover Housing Authority provides Low Income and Section 8 housing programs. Authorities determine housing eligibility and administer two different types of housing assistance programs. Section 8 Housing provides rental assistance to low-income families living in privately-owned rental properties, where Low Income housing is directly owned and operated by the US Department of Housing and Urban Development (HUD).

### ▶ **Housing Opportunities of Northern Delaware (HOND)**

(302) 429-0794

▶ [www.hond.org](http://www.hond.org)

HOND provides housing professionals lawyers, and consumers with an understanding of the Fair Housing Law Mortgage terms and mortgage foreclosure prevention alternatives to save one's home.

- Promotes fair housing HOND is a non-profit corporation they know that fair housing opens doors to opportunity.
- HOND works closely with government agencies including FDIC, HUD, State Human Relations Office and Commission, the City of Wilmington and New Castle County.

### ▶ **Mosaic**

(302) 659-5290

134 Markham Ct  
Smyrna, DE 19977

▶ [www.mosaicinfo.org](http://www.mosaicinfo.org) <http://www.mosaicinfo.org/location/mosaic-delaware>

Mosaic provide services including community home, supported apartment living, and training of personnel from other Division of Developmental Disabilities Services provided agencies.

- Provides community homes and supported apartment living.
- Licensed to serve approximately 70 persons in numerous community homes and apartments of five persons or less in New Castle County.

### ▶ **NAMI of Delaware**

(302) 427-0787

2400 W. 4th Street  
Wilmington, Delaware 19805

▶ [www.namide.org](http://www.namide.org)

NAMI housing consists of three to four bedroom scattered site neighborhood homes. One and two bedroom apartment units and several 24hr. Supervised group homes.

- The homes are licensed by the state and managed by the staff of a service provider who has a contract with the state (DSAMH) Division of Substance Abuse and Mental Health.
- Persons living in the properties have their private bedroom and share the common areas of the house or apartment with others.
- Residents pay 30% of their adjusted gross income for rent and utility costs.
- Residents of the supervised group homes live with six to seven other residents.

### ▶ **United States Department of Agriculture Rural Development (USDA /RHS)**

## **DEAFinition & Interpreting**

302-563-7714 302-650-4788 302-338-8050 (Fax) 302-266-2408 (VP)

2035 Sunset Lake Rd  
Newark, DE 19702, US

▶ <https://www.deafinterpreting.com/>

Things to remember when requesting an interpreter:

- When requesting an interpreter service, it is very important to provide as much information as possible.
- The deaf/hard of hearing consumer should be asked about their preferred method of signed communication (American Sign Language-ASL), English-like signing, Oral, or tactile, etc. This will help with any or avoid any communication complications.
- A notice of 2 weeks before the event is strongly recommended.

## **Legal Assistance**

The following agencies offer assistance in legal matters for individuals with disabilities and seniors who are financially needy.

### **▶ Community Legal Aid Society, Inc; Disabilities Law Program**

(302) 575-0690 (Wilmington) 1-800-537-8383 (Kent) 1-800-462-7070 (Georgetown)

100 W. Tenth St., Suite 801  
Wilmington, DE 19801

840 Walker Road  
Dover, DE 19904

Georgetown Professional Park  
20151 Office Circle  
Georgetown, DE 19947

▶ [www.declasi.org/index.php/disabilities-law-program](http://www.declasi.org/index.php/disabilities-law-program)

The Disabilities Law Program provides legal services to members of our community who have low income or may have a disability, or who are 60 years old and over.

### **Delaware volunteer Legal Services**

Wilmington- 302-478-8850

Kent or Sussex Counties- 888-225-0582

DVLS serves indigent residents throughout the State of Delaware by providing quality, pro bono legal services. We try to ensure that those individuals without financial resources will receive the same access to justice in civil matters as other litigants.

### **▶ Client Assistance Program (CAP)**

monthly insurance premium for Medicare part D. This is usually taken out of their Social Security check before they receive the check.

### ► **Delaware Division of Medicaid & Medical Assistance**

1-800-996-9969 (Health Benefits Manager) 1-800-843-7271 (Customer Relations)

► [www.dhss.delaware.gov/dhss/dmma/](http://www.dhss.delaware.gov/dhss/dmma/)

Delaware Health and Social Services (DHSS) is the agency that is responsible for the overall administration of the Medicaid Program and various other medical assistance programs for the State. The purpose of the DMAP is to furnish medical assistance to eligible families of low-income and to eligible people who are aged, blind and disabled whose income and resources are insufficient to meet the cost of necessary medical services. Medical coverage provided under Medicaid includes hospital, outpatient clinic, lab and physician services, prescriptions, nursing home care and many other medical services. Services are available through providers statewide who contract with DDS.

### ► **Delaware Medical Assistance Program**

1-800-372-2022 or (302) 255-9500

► <http://dhss.delaware.gov/dhss/dmma/contact.html> <https://medicaid.dhss.delaware.gov/>

Medicaid is a health insurance program that pays bills for eligible low-income families and for eligible aged, blind and disabled people whose income is insufficient to meet the cost of necessary medical services. Medicaid is run by the Delaware Division of Medicaid & Medical Assistance (DMMA)

## **Mental Health Services**

The following agencies offer mental health services for individuals with disabilities.

**Suicide Prevention Lifeline 800-273-TALK (8255)**

**Mobile Crisis 800-345-6785 or call 911 (18 yrs or older)**

### ► **Catholic Charities**

(302) 655-9624

► [www.cdow.org/charities.html](http://www.cdow.org/charities.html)

Catholic Charities provides counseling services to anyone for whom outpatient treatment is the right choice, regardless of the ability to pay. They accept most third party insurance, and Medicaid, and Medicare, however, there is a sliding scale to make counseling affordable. Services include:

- Outpatient counseling for persons with depression or have anxiety
- Counseling for individuals who may be recovering from substance abuse.
- Counseling for individuals who have had a sudden change in their life such as a job loss, death in the family, or a physical injury.

### ► **Connections CSP**

(866) 477-5345 (For Service) 302-442-6622 (General Info)

▶ [www.delawareguidance.org/](http://www.delawareguidance.org/)

Delaware Guidance Services for Children provides mental health services for children, youth, and their families. They believe that all children should have a right to good mental health and access to quality therapeutic care.

▶ **Delaware State Community Mental Health**

(302) 778-6900 Crisis Intervention Services: 1-800-652-2929

1906 Maryland Ave  
Wilmington, DE 19805  
Canby Park Shopping Center

▶ [dhss.delaware.gov/dhss/main/maps/other/cmhwlmtn.htm](http://dhss.delaware.gov/dhss/main/maps/other/cmhwlmtn.htm)

Delaware State Community Mental Health operates four centers across the state that provides services for those in need of assistance with Mental Health or Substance Abuse treatment and prevention. They are focused on each customer as well as being driven by a shared vision. Services include:

- Mental health treatment, community counseling, and support services.
- Supported housing services that promote independent living and community integration.
- Mobile Crisis intervention services.

▶ **Mental Health Association Delaware**

(302) 654-6833 or 1-800-287-6423

▶ [www.mhainde.org](http://www.mhainde.org)

The Mental Health Association is a statewide, nonprofit organization founded in 1932 to promote Mental Health; and provides a variety of programs and services throughout Delaware. Their focus is education, support and, advocacy for mental health issues.

▶ **Net Kirkwood Detox**

(302) 691-0140

3315 Kirkwood Hwy  
Wilmington, DE 19808

- <http://net-kdc.org/>

Net Kirkwood Detox is a private company categorized under Mental Health Services and located in Wilmington, Delaware.

▶ **Pike Creek Psychological Center**

302-738-6859 (Newark) 302-368-5309 (fax) 302-449-2223 (Middletown) 302-449-2332 (fax)

8 Polly Drummond Hill Rd  
Newark, DE 19711

252 Carter Drive, Suite 100  
Middletown, DE 1970

- <http://pikecreekpsych.com/>

▶ <http://www.easterseals.com/de/>

**Area Served:** Statewide

**Eligibility:** persons over 18 that have a physical disability or are aging

**Fees:** state funded

Easter Seals staff trains you to hire and train your personal attendants who may assist you with your care needs at home as well as help you with school or work. The program is funded through the Division of Services for Aging and People with Physical Disabilities. They determine if you are eligible and set the number of hours in a week that you can have.

## **Shelters (Homeless)**

The homeless shelter's purpose is to provide emergency shelter to those in need. Homeless shelters provide housing on a temporary basis for varying amounts of time. They serve the homeless by providing food and overnight lodging. Some shelters provide education, counseling and vocational services.

### **New Castle County**

#### **▶ Booth Social Services/Emergency Housing Residence**

104 West 5th Street

Wilmington, DE 19801

(302) 472-0753

▶ <http://www.destatehousing.com/FAQs/EmergencyShelters.pdf>

Housing and Homeless services include group homes, emergency shelters, and transitional housing.

- Serves the homeless by providing food and overnight lodging
- Provide educational, counseling and vocational services to homeless and destitute individuals and families for extended periods.
- Address long-term specific issues of youth for whom family care is undesirable or unavailable. Education, counseling, health care and specific training to meet the needs of such groups as pregnant teens, emancipated minors, and wards of the juvenile court.
- Address specific health or societal driven needs of particular populations.

Ruth N. Dorsey (Whatcoat Social Services Agency Inc) in Dover, DE is a private company categorized under Social Services Centers. They serve homeless men, women, and families. The length of stay is 30 days.

## Sussex County

### ► **People's Place: Abriendo Puertas**

(302) 422-8033 24-hour hotline (302) 745-9874  
1129 Airport Road,  
Milford, DE 19963

- <http://www.peoplesplace2.com/>

Abriendo Puertas assists immigrant women and their children in Sussex County who are victims of violence. Abriendo Puertas runs a 24-hour bilingual Domestic Violence Hotline (302)745-9874 and a shelter for women victims of abuse. The facility is prepared to house five women at a time with their children, for a transition period of 30 days that may be extended as needed. The women are provided with support, counseling, court advocacy, transportation, translation, and general case management services, including health, housing, job opportunities, etc. The staff of Abriendo Puertas is fully bilingual in Spanish and English. For more information, call (302)855-9515.

### ► **Home of the Brave Foundation, Inc.**

6632 Sharps Road  
Milford, DE 19963 (Male Facility)

6630 Sharps Road  
Milford, DE 19963 (Female Facility)

(302) 424-1681

- E-mail: [boardchair@homeofthebravefdn.org](mailto:boardchair@homeofthebravefdn.org) <http://homeofthebravefdn.org/>

The home of the Brave is handicapped accessible and open to all eligible veterans, male and female, on a space available basis. Clients are initially accepted on a one-month basis with extensions granted based on motivation and need. The primary goal is to assist veterans in gaining control of their lives. Funding comes from donations and grants, and per diem received from the VA for each resident.

New Castle, DE 19720

500 Loockerman St #100  
Dover, DE 19904

12001 Old Vine Blvd #101  
Lewes, DE 19958

(800) 772-1213

▶ [www.socialsecurity.gov/](http://www.socialsecurity.gov/)

SSDI provides financial benefits to disabled or blind individuals who are insured by workers contributions to the Social Security trust fund, based on annual earnings.

- Social Security will review the medical condition of all people that are receiving disability benefits from time to time to make sure they continue to be disabled.
- Benefits will continue if the recipient's health has not improved or their disability still keeps them from working.

## **Social/Recreational**

The following agencies offer social and recreational activities for individuals with disabilities.

### **▶ AbleArts**

AbleArts PO Box 413 Bear, DE 19701

- [www.ablearts.org](http://www.ablearts.org)
- [ableartsinc@gmail.com](mailto:ableartsinc@gmail.com)

AbleArts is a nonprofit, community-based performing arts organization. Composed of people with and without disabilities, our mission is to entertain and to inform the public of the abilities and talents possessed by individuals with disabilities.

### **▶ American Dance Wheels**

PO BOX 88 | Bala Cynwyd | PA  
(215) 588-6671

email: [info@americandancewheels.org](mailto:info@americandancewheels.org)

▶ <http://www.americandancewheels.org/index.htm>

American Dance Wheels is an artistic organization that trains individuals with disabilities, their non-disabled partners, ballroom dance teachers, adaptive recreational therapists as well as occupational and physical therapists the art of Wheelchair Ballroom and Latin Dancing. Seminars for individuals, professional dance teachers, and therapists are held so that this method of wheelchair dancing can be taught to people using wheelchairs in all communities.

### **▶ C-Line Stables**

3491 Harris Rd  
Townsend, DE 19734

(301) 217-0960

1 <http://www.disabledsportsusa.org/>

**Nationwide Chapter Network in Every Region  
A Wide Variety of Recreational Opportunities**

Disabled Sports USA is a nationwide network of community-based chapters offering a variety of recreation programs. Each chapter sets its agenda and activities. These may include one or more of the following: snow skiing; water sports (such as water skiing, sailing, kayaking, and rafting); cycling; climbing; horseback riding; golf; and social activities.

► **Personal Ponies Delaware**

PO Box 401  
Hockessin, DE 19707

(302) 824-5724

► <http://www.personalponies.org/>

Personal Ponies, Ltd. (PPL) mission is to simply make magic in children's lives, to bring smiles and joy in the most unusual way. We believe that the lives of children are immeasurably enriched by having a small equine companion to love and care for -- so this is what we do. Our ponies are uniquely suited in temperament and size to those who we serve. We provide children with an opportunity to bond and care for a small United Kingdom pony absolutely free.

► **Southern Delaware Therapeutic & Recreational Horseback Riding**

P.O. Box 219  
Nassau, DE 19969  
(302) 644-1920

► <http://www.sdtrhr.com/>

Our mission is to provide equine-assisted therapy promoting the physical, emotional and educational growth of children and adults with special needs in our community. We are a 501c3, non-profit, NARHA (North American Riding for the Handicapped Association) affiliated center located in Eastern Sussex County. Presently, we are the only NARHA-affiliated center in Sussex and Kent Counties. Our NARHA-certified therapeutic riding instructors and trained volunteers have provided planned sessions in equine-assisted therapy to children and adults with special needs since 1988.

► **U CAN DO CENTRAL**

(866) 822-6362



## **Transitional Housing**

The following agencies offer transitional housing to assistance individuals with disabilities and seniors, who are financially needy, to transition to permanent housing.

### **► The Arc of Delaware**

2 South Augustine Street, Suite B  
Wilmington, DE 19804

PO Box 562  
Dover, DE 19901

844-344-6524 (toll-free)  
(302) 996-9400 (New Castle)  
302-736-6140 (Kent & Sussex Co.)

► [www.thearcofdelaware.org/](http://www.thearcofdelaware.org/)

The ARC uses systems advocacy and direct services to help ensure that individuals with disabilities can live, work, go to school and enjoy leisure activities within the community of their choice.

- The ARC of Delaware Housing Center can help you find the information you need to make the right choice.
- Provides a link called the affordable and accessible housing located on the “services for renters” page.
- Individuals can apply for assisted rental housing and seek information on housing choice vouchers.
- There are Independent Residential Options, Supervised Residential Options, as well as Housing Support Programs.

### **► Choices for Community Living**

1030 Forrest Ave. Suite 125 & 126  
Dover, Delaware 19904  
302- 677-1375 (Office) 302-677-1380 (Fax)

► [www.ccldelaware.org/](http://www.ccldelaware.org/)

Choices for Community Living provides Residential programs offering fine homes in pleasant neighborhoods located in all three Delaware counties.

- Offers homes in pleasant neighborhoods located in all three Delaware counties.

▶ [www.namide.org](http://www.namide.org)

NAMI housing consists of three to four bedroom scattered site neighborhood homes. One and two bedroom apartment units and several 24hr. Supervised group homes.

- The state licenses the homes and managed by the staff of a service provider who has a contract with the state Division of Substance Abuse and Mental Health.
- Persons living in the properties have their private bedroom and share the common areas of the house or apartment with others.
- Residents pay 30% of their adjusted gross income for rent and utility costs.
- Residents of the supervised group homes live with six to seven other residents.

▶ **Mosaic**

261 Chapman Rd. | Ste. 201  
Newark, DE 19702-5428

134 Markham Ct  
Smyrna, DE 19977

(302) 456-5595 (Newark) (302) 456-5998 (Newark Fax) (302) 659-5290 (Smyrna)

▶ [www.mosaicinfo.org](http://www.mosaicinfo.org) <http://www.mosaicinfo.org/location/mosaic-delaware>

Mosaic provide services including community home, supported apartment living, and training of personnel from other Division of Development Disabilities Services provided agencies.

- Provides community homes and supported apartment living.
- Licensed to serve approximately 70 persons in numerous community homes and apartments of five persons or less in New Castle County.

705 Concord Ave  
Wilmington, DE 19802

(302) 658-2954

Fish of Northern Wilmington is a volunteer organization that provides transportation to appointments for ambulatory individuals north of the canal when all other means have been exhausted. This is not an emergency service. Please give one week in advance.

► **Generations, 60+Medical Transportation**

2 Penns Way, Suite 303  
New Castle, DE 19720

New Castle County (302) 276-1466  
Kent County (302) 734-7005  
Sussex County (302) 856-7774

► <http://www.ghcde.org/>

Generations provide transportation for persons over the age of 60 to and from medical treatments.

- Participants must have no other means of transportation to get to physicians, clinics, or other healthcare facilities throughout New Castle County.
- You must call one week in advance of your medical appointment.

► **LogistiCare Solutions, Medicaid Transportation**

Delaware 1-866-412-3778  
Fax (302) 677-8915  
Reservations (866) 412-3778  
Where's My Ride (866) 896-7211

► <http://www.logisticare.com/> <https://www.logisticare.com/reservation-numbers-location-map/>

LogistiCare Solutions, LLC manages non-emergency medical transportation for all Medicaid and Chronic Renal Disease Program members in the state of Delaware.

- Intake Process: Call Reservations number at least 48 hours in advance; urgent trips may be scheduled with less than 48 hours notice; all urgent trips will be verified with the treating facility.

► **Senior Citizen Affordable Taxi (SCAT)**

400 S Madison St  
Wilmington, DE 19801-5114

(800) 355-8080 (302) 739-3104 (Fax)

► [www.dartfirststate.com/information/programs/scat/](http://www.dartfirststate.com/information/programs/scat/)  
<https://www.communityresourcefinder.org/Default.aspx?TabId=1512&fid=261226>

Delaware's Department of Transportation provides half-price taxi services for a person aged 60 and over, and qualified disabled persons, known as SCAT.

- Services are provided seven days a week including holidays

## Veterans Assistance

The following agencies offer assistance to veterans and their families with a variety of issues.

### ▶ **Delaware Regional Veterans Office**

1601 Kirkwood Highway

Wilmington, DE 19805

(302) 994-2511 or 800-461-8262 302-633-5516 (Fax)

▶ [www.va.gov](http://www.va.gov)

<https://www.va.gov/directory/guide/facility.asp?id=150>

The Veterans Regional Office is in your community to help you and your family with health care, employment, readjustment counseling and outreach services.

- The centers offer a wide range of services to help make a successful transition from military to civilian life.
- The services include individual & group counseling
- Marital and family counseling
- There is also employment counseling as well as benefits and referral counseling.

### ▶ **Disable American Veterans**

3725 Alexandria Pike

Cold Spring, KY 41076

Mail: PO Box 14301 Cincinnati, OH 45250-0301

807 Maine Avenue SW

Washington DC 20024

1.

(202) 554-3501

- <https://www.dav.org/>

Made up exclusively of men and women disabled in our nation's defense, the Disabled American Veterans is dedicated to one, single purpose — building better lives for all of our nation's disabled veterans and their families. This mission is carried forward by:

- Providing free, professional assistance to veterans and their families in obtaining benefits and services earned through military service and provided by the Department of Veterans Affairs (VA) and other agencies of government;
- Providing outreach concerning its program services to the American people generally, and to disabled veterans and their families specifically;

Millsboro De 19966.

(302) 738-8875 (Newark) or (800) VVA-1316 301-585-4000

▶ [www.vva.org](http://www.vva.org) <https://www.delawarevva.com/pages/chapters.php>

Founded in 1978, Vietnam Veterans of America is the only national Vietnam veterans' organization congressionally chartered and exclusively dedicated to Vietnam-era veterans and their families.

### ▶ **Women's Veterans Health Care**

302- 633-5451 (Primary Care) 1-844-698-2311

▶ [www.publichealth.va.gov/womenshealth/](http://www.publichealth.va.gov/womenshealth/)

As part of VA's readiness for the influx of new women Veterans, the Women Veterans Health program was elevated to a Strategic Health Care Group within the Office of Public Health and Environmental Hazards in 2007. VA is actively addressing resource needs so that the proper training, as well as equipment and supplies (including DEXA scans, mammography machines, ultrasound and biopsy equipment), are in place in facilities

## **Victims of Crimes Resources**

The following agencies offer assistance to victims of crimes and their families with a variety of victim-related issues.

### ▶ **Victims' Compensation Assistance Program of the State of Delaware**

900 N King St # 4  
Wilmington, DE 19801

(302) 255-1770 or call the Delaware Helpline at 1-800-464-HELP

If you know someone who has been a victim of a violent crime in Delaware, the Delaware Victims Compensation Assistance Program (VCAP) may be able to help. Part of the state's Department of Justice, VCAP helps alleviate financial burdens and lighten the anguish that crimes leave on all victims. Delaware's VCAP has been providing such support over the course of four decades, helping:

- Victims and their families who have been physically or emotionally injured by crime in Delaware.
- Victims of Domestic Violence
- Victims of criminal offenses including murder, assault, kidnapping, arson, burglary, and sexual assault, or sexual abuse.

### ▶ **Victim Information and Notification Everyday (VINE)**

(877) 338-8463

▶ [www.vinelink.com/vinelink/siteInfoAction.do?siteId=8000](http://www.vinelink.com/vinelink/siteInfoAction.do?siteId=8000) <https://www.peoplesmart.com/inmate-records/de-department-of-corrections>

The VINELink system is an information and notification resource that provides informed data on an offender's custody status. This resource works in conjunction with the automated VINE service provided through a grant from B.J.A. in conjunction with the Department of Safety and Homeland Security, DELJIS and the Delaware Department of Correction.

Seaford, DE 19973

Phone: 302-732-9500 or 866-603-6292 Fax: 302-732-9563

Phone and TTY: 302-732-9562

VP: 302-854-9331

Website: <http://iri-de.org/>